

Executive Overview

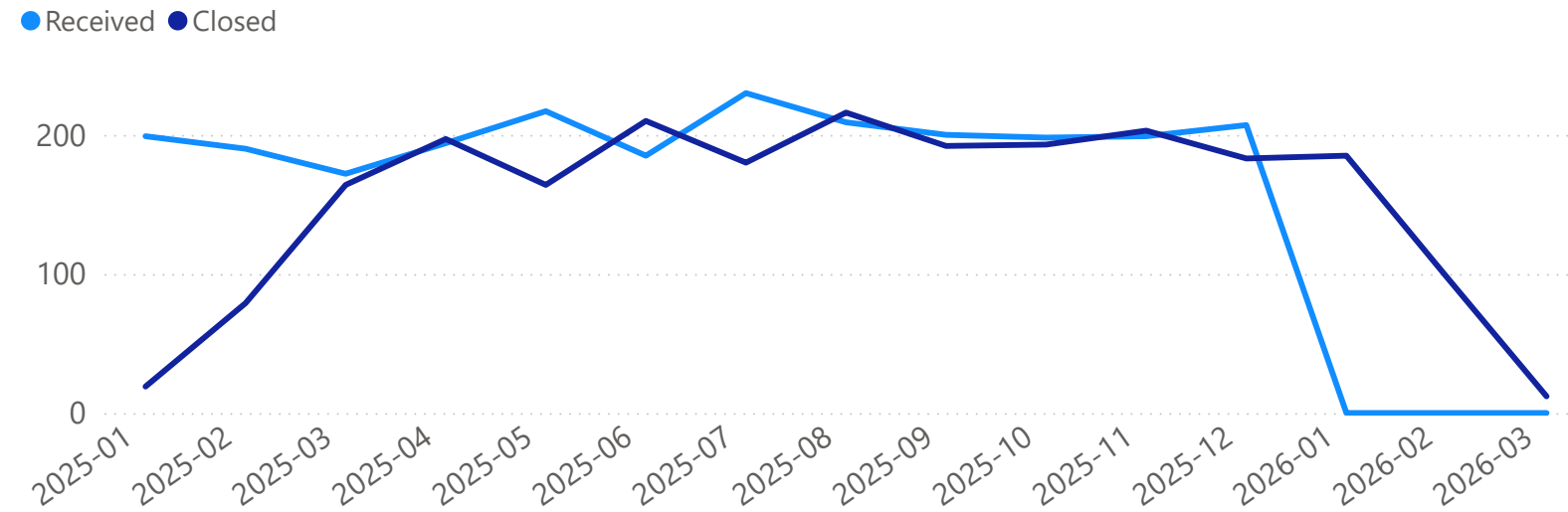
Fictional case study | Synthetic data | No municipal affiliation

Program filter

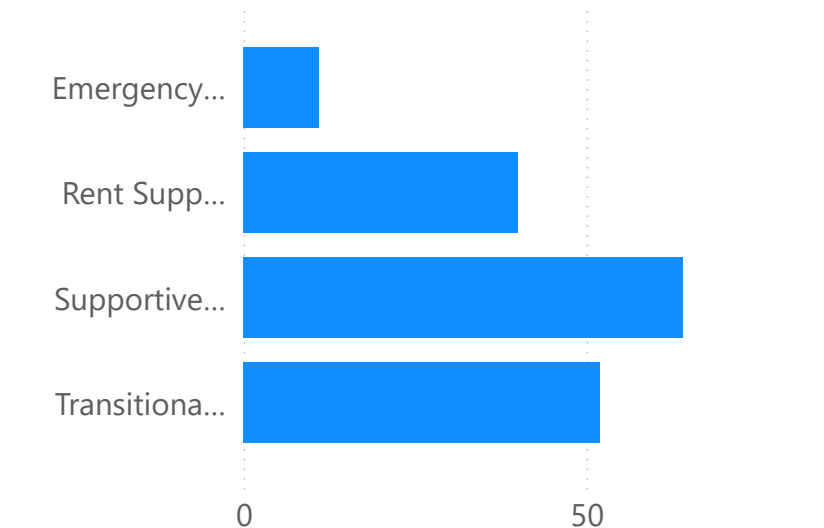
All



Received vs closed by calendar month



Decision cycle by program



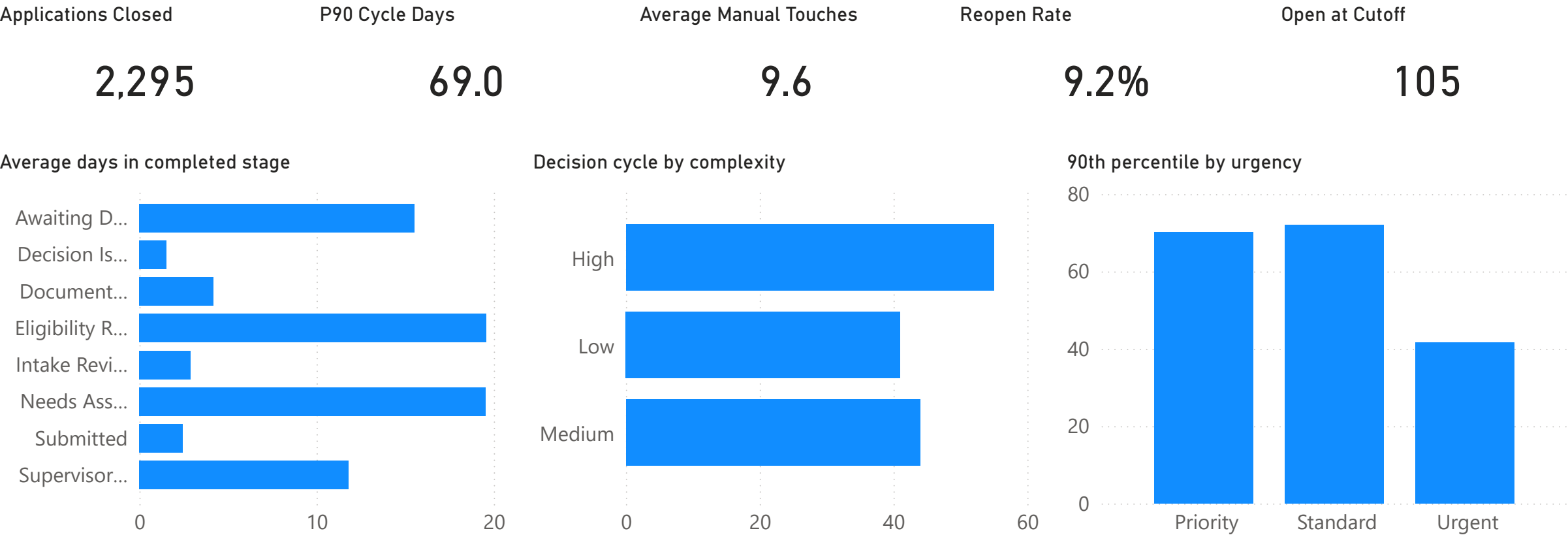
2025 intake cohort followed through 31 Mar 2026. No 2026 arrivals are included. Year-end backlog is a 31 Dec 2025 snapshot, not today's open count. Future-state benefits are proposals, not achieved results.

Flow and Bottlenecks

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Program filter

All



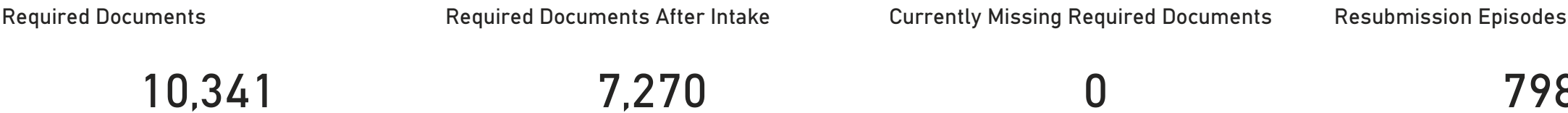
Stage time is elapsed time between consecutive status events, not labour time. Final events are excluded. Reopen rate uses closed cases as its denominator. Validate causal explanations before changing staffing.

Intake and Documents

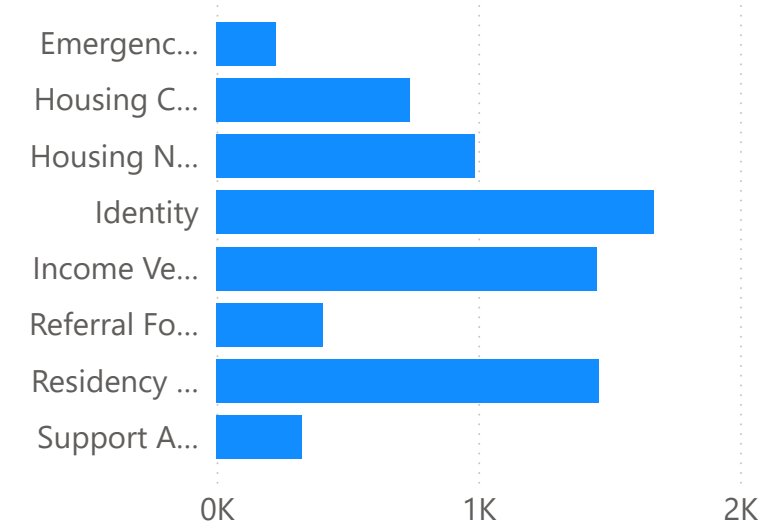
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Program filter

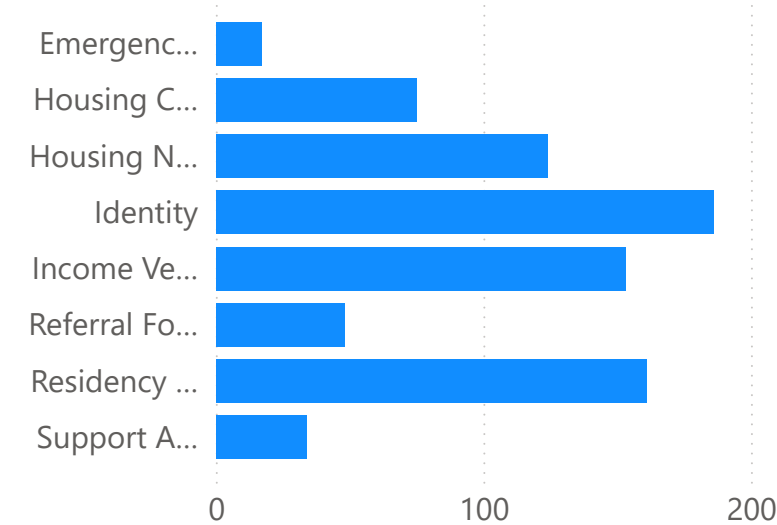
All



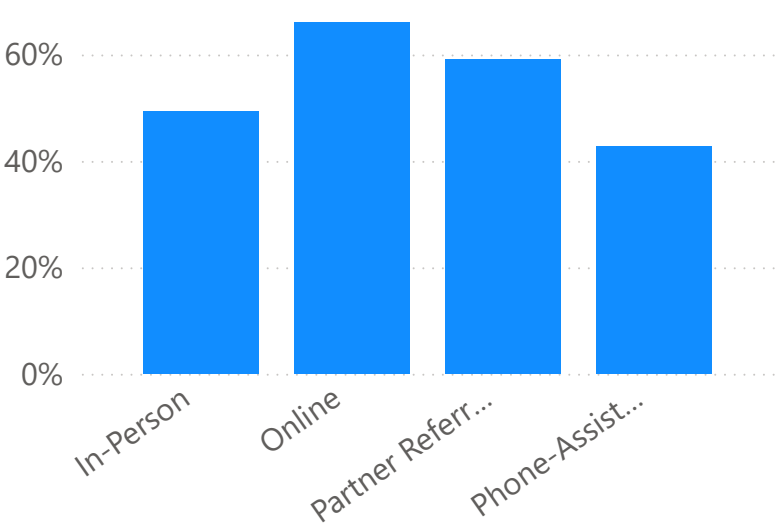
Required documents arriving after intake



Resubmission episodes by document type



First-pass completeness by channel



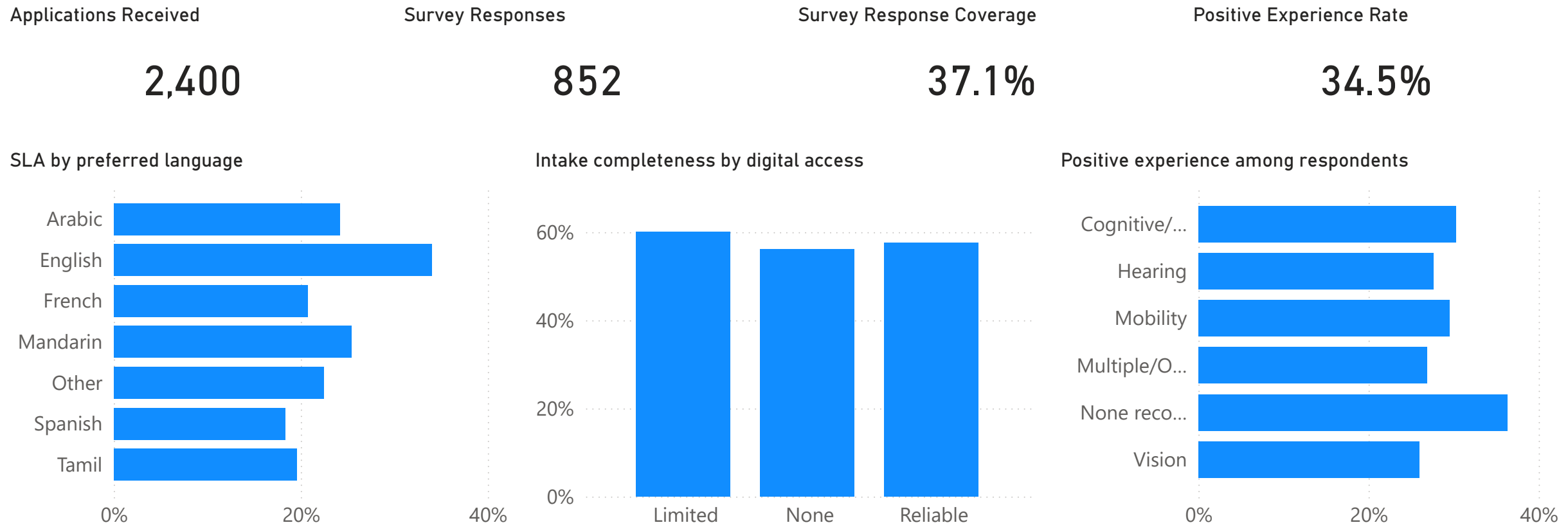
All recorded documents are Received at this snapshot; current missing count is zero. Later submission dates are a proxy for intake gaps, not proof that documents remain missing. One application may have several late documents.

Equity and Experience

Fictional case study | Synthetic data | No municipal affiliation

Program filter

All



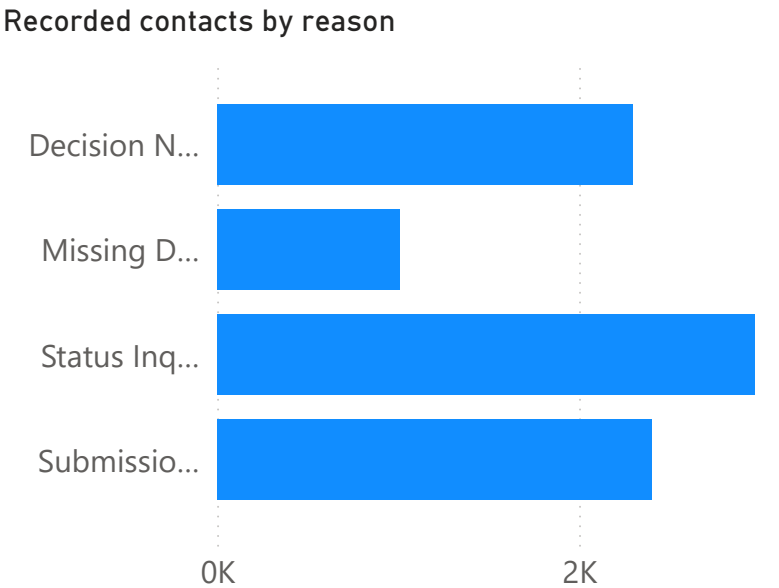
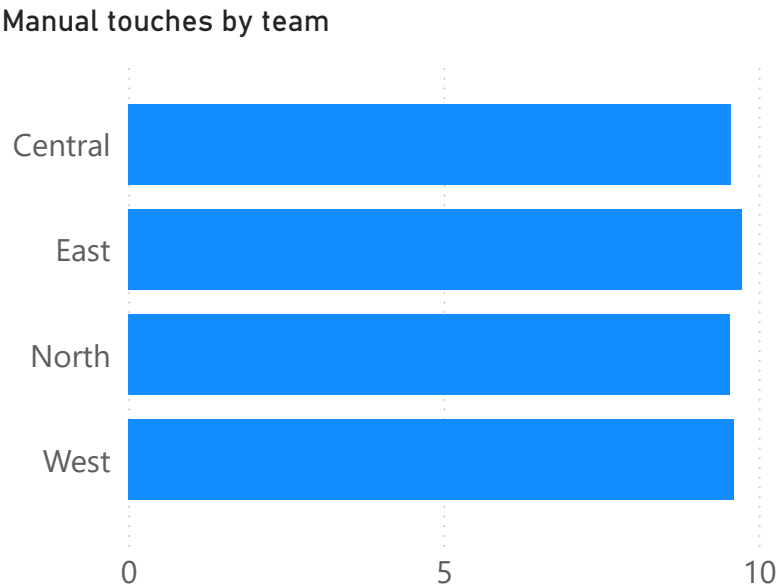
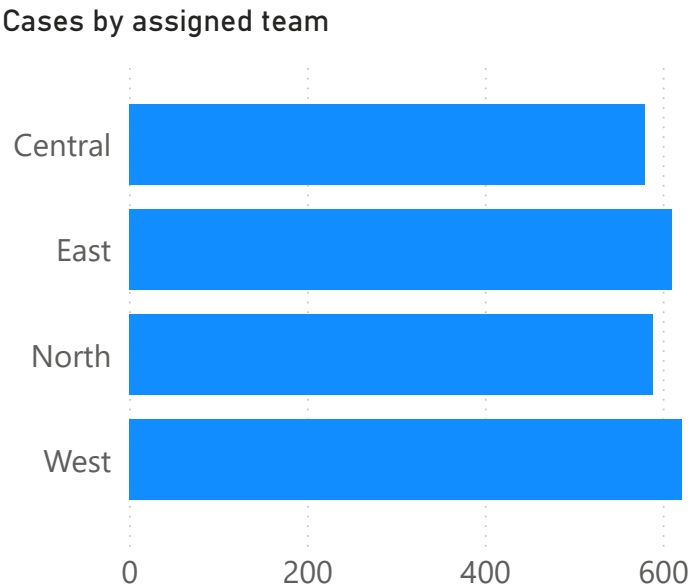
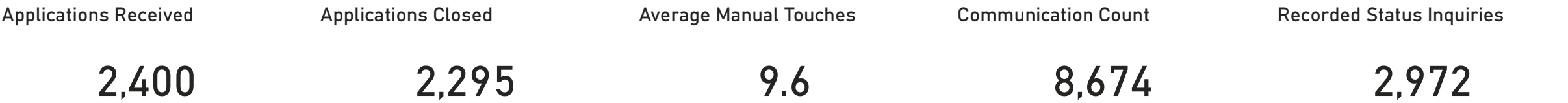
Synthetic patterns are discovery prompts, not findings about real communities. Survey results exclude nonrespondents. Real deployment requires small-cell suppression, privacy review and co-design; this portfolio is not a production eligibility tool.

Team Operations

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Program filter

All



Use these views for queue and process design, not individual staff rankings. Case mix affects team comparisons. Communications are counted from event records; do not sum duplicated application totals across document or contact rows.

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Data Quality

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GLOBAL QUALITY CHECKS
No page filter applied

QA Application Rows	QA Duplicate IDs	QA Blank IDs	QA Non-Synthetic Rows	QA Total Exceptions
2,400	0	0	0	0
Closure chronology	Missing closure dates	Dates outside calendar	Orphan documents	
0	0	0	0	
Orphan status events	Orphan communications	Orphan surveys		
0	0	0		

All QA measures ignore report filters intentionally. Zero exceptions means only these checks passed, not that every business rule is valid. Duplicate keys may block refresh before the report updates; run the source tests first. Old loaded values do not prove a new refresh succeeded.